

### VIDEO LOTTERY

News & Updates

#### FROM THE COMPUTER ROOM

#### **HOLIDAY HOURS**

The Video Lottery Computer Room will be open on **Monday, Feb. 16, 2015** from 9 a.m. – 11 a.m. in observance of President's Day.

#### **GRAND VISION GAMING BETA TESTING COMPLETED**

The new Grand Vision Gaming software (version GVG SD 210S) has completed BETA testing and will be arriving in the field over the next few weeks.

#### NEWS YOU CAN USE TO OPERATE BETTER

#### **BURGLARY ALERT: PROTECTING YOUR BUSINESS**

With large amounts of cash on hand and often small staffs working, video lottery casinos can be viewed as easy targets for burglars and robbers. We encourage you to take steps to protect your business, employees and customers. Here are some tips:

- Conduct a Burglary Self-Assessment Test on your casino. Are all
  exterior entrances and exits well-lit? Does your camera
  surveillance system have recording capabilities? Do you have a
  security alarm system that's monitored by local law enforcement
  or an alarm company?
- Instruct your employees to make note of suspicious people in the business or vehicles that are out of place after hours.
- Have your employees empty video lottery machines and the tills before leaving the casino at night.
- Implement a plan as to what your employees should do to protect themselves and their customers if confronted by a robber; ensure ALL employees are aware of the plan.

# 2015 LOTTERY COMMISSION MEETINGS

Thurs., March 26

Wed., April 22 – Thurs., April 23 (Strategic Planning Meeting)

Thurs., June 11

Thurs., Sept. 17

Thurs., Dec. 10

### OPERATORS & TECHNICIANS

Be sure your paperwork for <u>board changes</u> and <u>movements</u> for the HVG machines includes a game meter ticket and a door access ticket Burglaries and robberies are among the most difficult crimes to solve. If your casino is victimized, after you've contacted local law enforcement, submit a <u>Video Lottery Burglary Report Form</u> to the Lottery. Both Lottery Security and the Division of Criminal Investigation will use the information to track trends and identify weaknesses that burglars exploit for their crimes. Completed Video Lottery Burglary Report Forms can be mailed to South Dakota Lottery, Attn: Lottery Security, P.O. Box 7107, Pierre, SD 57501-7107 or emailed to the general video lottery email address at <u>videolottery@state.sd.us</u>

#### **DX UPGRADES**

DX upgrades to version DX20 are ongoing and about to reach the halfway point. Version DX20 software is available on the FTP server. This software will allow your machines to perform better than ever! To download the software, <u>Click here for FTP Site Instructions</u>. Contact Ron Leidholt for any software questions or to obtain the password for the FTP download. <u>Ron.leidholt@state.sd.us</u>

#### **GET READY FOR E-STATEMENTS**

Video lottery operators will soon be able to access their billing statements via the South Dakota Lottery's website. A PDF and a text file format will be available; the text file format will be comma delimited allowing for download into an Excel spreadsheet. With the targeted implementation date of March 2015, a beta test will be carried out with a few operators to ensure the data formats provided will meet operator needs. Watch your mail for further details and instructions on accessing your billing statements electronically.

#### **VIDEO LOTTERY MARKETING**

#### **TEAM PLAYERS MAKE GOOD WALKING BILLBOARDS**

In addition to video lottery, does your business offer traditional bar games like pool or darts? If it does and you sponsor teams that play in local or traveling leagues, providing team shirts to your players is an easy way to advertise your business and the availability of its video lottery games. Even adding the line "We have video lottery" under your business logo on the back of a shirt alerts people who may not be familiar with your establishment that that's a place they can go to play. That can be especially important if your business is located in a community that's hosting a state tournament. Out-of-town video lottery players taking a break from tournament action usually won't know where to find the latest line games; a team shirt featuring the name and address of your casino is an inexpensive way to tell them. You could also consider being a state tournament sponsor. The South Dakota Lottery is a sponsor this year at two state pool tournaments and the state dart tournament and as part of our

## **CURRENTLY OPERATING**

The following licensed manufacturers have approved hardware and software in the market.

- IGT
- Spielo
- Grand Vision Gaming
- Scientific Games International
- Techlink Entertainment
- Harms Vending Inc.

VLC, Fortunet/Summit, and MTD also have equipment in the field.

### PLANNING A PROMOTION?

Order free video lottery merchandise for prizes and giveaways



Click the shirt image above to view more product photos on the order form sponsorship, is displaying banners at tournament venues promoting video lottery and the availability of the video lottery establishment listing on our website. For sponsorship opportunities for your business, contact your local pool or dart league representative.

#### **OTHER INFORMATION**

#### Stats from the Field

As of Feb. 7, 2015, 735 MCD's have been installed and 2185 line game machines are in operation statewide.

#### **Newsletter Archives**

For past newsletter issues, email <a href="mailto:jennifer.baker@state.sd.us">jennifer.baker@state.sd.us</a>

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lottery.sd.gov Video Lottery Retailer/License Info Where Does the Money Go?

